## United States Postal Service<sup>®</sup>

July 29, 2024

## UPDATE - Enterprise Payment System (EPS) INCIDENT# 8816653 - EPS Missing Transaction Data Feeds

The United States Postal Service has identified an issue delaying data for EPS which began on June 30, 2024. The issue was resolved on *Saturday, July 20, 2024*. The backlogged data has been caught up and current as of *Friday, July 26, 2024*.

The following data feed was impacted:

• EPS Commercial Mailing Details data feed through IV-MTR containing Promotional Discount data

Please note, that a rerun of the data feeds resulted in some transaction IDs being sent a second time. Resent transactions IDs should be ignored. These transaction IDs were charged only once.

We apologize for any inconvenience.

## **<u>NOTE</u>**: Delivery of packages IS NOT impacted during scheduled system events.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (7:00 AM CT – 5:00 PM CT), direct any inquiries or concerns to the Inform Visibility Solution Center(IV Solution Center) via eMail [InformedVisibility@usps.gov] or telephone [1-800-238-3150, Opt 2].

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